

From: [Townsend, MarkS](#)
To: [Ragon, Derek](#)
Subject: RE: M6H1 P540 FW: M6H1 - Harvey response: IMT mailbox time stamps
Date: Friday, September 1, 2017 1:31:26 PM
Importance: High

I got O365 to fix time zones but now I cannot hit a mailbox to verify.

Please check a few.

Mark S Townsend
Task Lead / Help Desk Support Services Specialist
Team Spry, a contractor for EPA Region6 Dallas TX
214-665-8103

-----Original Message-----

From: Ragon, Derek
Sent: Friday, September 01, 2017 10:41 AM
To: Townsend, MarkS <Townsend.MarkS@epa.gov>
Cc: Shyu, Maggy <Shyu.Maggy@epa.gov>
Subject: Re: M6H1 P540 FW: M6H1 - Harvey response: IMT mailbox time stamps

Mark,

Problem reported by Darrin Larsen, using PIO mailbox from out here on OWA.

Thanks,

Derek

Sent from my iPhone

> On Sep 1, 2017, at 8:48 AM, Townsend, MarkS <Townsend.MarkS@epa.gov> wrote:
>
> Please, going forward, email break/fix to epacallcenter@epa.gov to cause a helpdesk ticket to be created.
>
> I need specific name and information as we have over 20 mailboxes now for Harvey.
>
> Mark S Townsend
> Task Lead / Help Desk Support Services Specialist Team Spry, a
> contractor for EPA Region6 Dallas TX
> 214-665-8103
>
> -----Original Message-----
> From: Ragon, Derek
> Sent: Thursday, August 31, 2017 6:42 PM
> To: Shyu, Maggy <Shyu.Maggy@epa.gov>; Townsend, MarkS
> <Townsend.MarkS@epa.gov>
> Subject: M6H1 P540 FW: M6H1 - Harvey response: IMT mailbox time stamps
>
> Maggy/Mark,
>
> Can we investigate this and fix? It is important to get this correct.
>
> Please advise.

>
> Thanks,
>
> Derek
>
> P. Derek Ragon
> SF Information/Logistics Manager
> USEPA R6 Dallas, TX 75202
> ofc: (214) 665-7362
> mob: (214) 463-9041
>
>
> -----Original Message-----
> From: Larson, Darrin
> Sent: Thursday, August 31, 2017 6:18 PM
> To: Ragon, Derek <Ragon.Derek@epa.gov>
> Subject: M6H1 - Harvey response: IMT mailbox time stamps
>
> The time stamps on the emails sent from the IMT mailboxes are way off. Is there any way to fix this so that we
can tell when things were really sent?
>
> Sent from my iPhone